The Casselberry Quarterly

The City of Casselberry Newsletter

Vol. 10

July/August 2020 Special Edition

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Casselberry, FL 32707

www.casselberry.org

ON THE COVER:

Featured on the cover of this special edition is the new Quail Pond Circle fountain at night. City of Casselberry installed the fountain in March to help improve the oxygen levels in the pond and prevent the growth of algae.

Casselberry City Commission

Casselberry has the City Commission-City Manager form of government. The Casselberry City Commission consists of five members who are elected to serve four year terms and are limited to serving three consecutive terms in office. All members of the City Commission, including the Mayor/Commissioner, serve at large, meaning they represent the entire City and not specific districts or neighborhoods.

You can email all five members of the City Commission at once by sending your email to: commission@casselberry.org



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Dear Casselberry Residents and Interested Readers,

The Casselberry Quarterly is the City of Casselberry's official newsletter published on the City's website quarterly to bring you news of recent legislative actions by the City Commission that may affect City residents and/or business owners, information on upcoming special events and activities, and items of special interest that are intended to inform and prove beneficial to the reader.

You can also sign up at www.casselberry.org/notifyme to receive an email notification when a new newsletter has been published.*

Please take a few moments to peruse the newsletter and let us know of additional information you would like to see included in the next edition.

You can email your comments directly to: cityhall@casselberry.org. Thank you and happy reading!

^{*} Under Florida law, e-mail addresses are public records. If you do not want your e-mail address released in response to a public records request, do not send electronic mail to this entity. Instead, contact this office by phone or in writing.

COMMISSION REPORT



Highlights of approved items by the City of Casselberry City Commission April-June 2020.

ORDINANCES

- Ordinance 20-1533 amended the official zoning designation for two (2) parcels located at 269 Anchor Road and 395 Orange Lane from OR (Office/Residential) to CS (Commercial Service).
- Ordinance 20-1534 amended Chapter 70 Solid Waste of the City Code of Ordinances, primarily to establish an exclusive commercial waste franchise system.

RESOLUTIONS

- Resolution 20-3156 declared a local state of emergency throughout the municipal boundaries of the City as a result of the Coronavirus Disease 2019 (COVID-19) public health crisis.
- Resolution 20-3157 approved the issuance of bonds in the not-to-exceed aggregate amount of \$24,000,000 for parks improvement projects.
- Resolution 20-3158 approved the execution of the Seminole County Sheriff's Office Subrecipient Agreement for continued
 participation by the Casselberry Police Department in the Central Florida High Intensity Drug Trafficking Areas (HIDTA)
 program.
- Resolution 20-3161 granted an easement to Duke Energy Florida, LLC for installation of new electrical facilities at the City's water tower property on Hunterfield Road.
- Resolution 20-3162 approved the allowance of additional temporary signs in certain zoning districts during the City's State
 of Public Emergency.
- Resolution 20-3163 approved an agreement with Cypress Golf Management, LLC for Golf Course Management Services at the Casselberry Golf Club for five (5) years and up to two (2) three-year extensions.
- Resolution 20-3164 served as the Preliminary Rate Resolution for the implementation of the Street Lighting Assessment for Fiscal Year 2020-21.
- Resolution 20-3165 approved legislation in progress to amend the City Code regarding Development Agreements for Planned Unit Developments.
- Resolution 20-3166 approved the adoption of a new Procurement Policy.
- Resolution 20-3167 approved an addendum to the existing Agreement for Dispatching Services with the Seminole County Sheriff's Office in the amount of \$444,600.
- Resolution 20-3168 approved an agreement with Courtesy Towing, Inc. for Citywide vehicle storage and towing services on an as-needed basis.
- Resolution 20-3169 approved a Model Home Agreement with Meritage Homes of Florida, Inc. for Legacy Place Townhomes.
- Resolution 20-3170 approved a State Highway Lighting, Maintenance and Compensation Agreement Work Order with the Florida Department of Transportation for maintenance of streetlights on U.S. Highway 17-92 and S.R. 436 for Fiscal Year 20/21.

OTHER ITEMS

- Approved an agreement with Dewberry Architects in an amount not to exceed \$785,100 for design services related to the new Casselberry Police building.
- Confirmed and certified the election results of the March 17, 2020 City Bond Referendum for park improvements.
- Approved an agreement with PAW Materials, Inc. for demolition of the Hunterfield Water Tower.

CITY OF CASSELBERRY SERVICES

City Hall, along with the Public Works Administration Offices and the Police Station are open to the public with limited access to the lobby areas. City Hall hours are Monday – Thursday, 7:00 a.m. – 5:30 p.m. daily. In accordance with the requirements of Seminole County Executive Order 2020-030, social distancing requirements are strictly adhered to at all City facilities and all visitors are required to wear a face covering unless exempted from wearing a face coverings as stated in Section 5 of Executive Order 2020-030.

POLICE DEPARTMENT - The Police Department lobby is open to the public with limited access Monday - Thursday, 7:00 a.m. - 5:30 p.m.

- Fingerprinting services have been suspended until further notice.
- For assistance with Police Records, please call (407) 262-7616, Ext. 2007.
- For assistance with Property and Evidence, please call (407) 262-7616, Ext. 2004.

BUSINESSES - The Administrative Order and Resolution providing waivers for certain zoning, permitting, and land use procedures related to outdoor dining areas, outdoor retail areas, and temporary signage for businesses through commercial properties in Casselberry expired on June 28, 2020. Please call the Community Development Department at (407) 262-7700, Ext. 1102 for assistance with temporary sign registration needs and permitting requirements.

PARKS AND RECREATION - All basketball courts, racquetball courts and playgrounds are open. Athletic fields are open for rentals only. Reservations required 24 hours in advance and can be made online. The Lake Concord Splash Pad is open. Pavilions are available for groups of 50 or less. Reservations required 24 hours in advance and can be made online. The Art House gallery is open.

UTILITY PAYMENTS- For updated information on Utility Payments, please visit <u>Page 36</u> of this newsletter.

IMPORTANT COVID-19 LINKS:



FLORIDA PHASE 2

Executive Order 20-139

Effective Friday, June 5, 2020



RESTAURANTS

✓ May continue operating at 50% indoor seating capacity and full capacity outdoors with appropriate social distancing. Restaurants may allow bar-top seating.

BARS, PUBS & TAVERNS

✓ May operate at 50 percent seating capacity inside and full capacity outside with appropriate social distancing. Patrons may only receive service if seated.

GYMS

√ May operate at full capacity with appropriate social distancing and frequent sanitization.

RETAIL ESTABLISHMENTS

✓ May operate at full capacity with appropriate social distancing and sanitization protocols.

MUSEUMS & LIBRARIES

√ May operate at full capacity if permitted by local governments.

PROFESSIONAL SPORTS VENUES

√ May remain open and continue operating for games, events, competitions and training.

AMUSEMENT PARKS

✓ May re-open if they submit a re-opening plan to the State. The plan must have already received approval from the county.

ORGANIZED YOUTH ACTIVITIES

✓ Organized youth activities including youth sports teams and leagues, youth clubs and programs and childcare, may operate. Summer camps and youth recreation camps may also operate. (See Executive Order 20-131 for additional information).

ENTERTAINMENT BUSINESSES

✓ Entertainment businesses including but not limited to movie theaters, concert houses, auditoriums, playhouses, bowling alleys and arcades may operate at 50 percent capacity with appropriate social distancing and sanitization protocols.

BARBER SHOPS & COSMETOLOGY SALONS (Hair and Nails)

✓ May continue operating while adhering to safety protocols. Additional guidance for barber shops and cosmetology salons is available on the Department of Professional Regulation website.

PERSONAL SERVICES BUSINESSES

✓ Personal Services Business including but not limited to tattoo parlors, acupuncture establishments, tanning salons and massage establishments may operate while adhering to guidance from the Florida Department of Health. Additional guidance regarding personal care services is available on the Florida Department of Health website.

HOSPITALS

- ✓ May continue to conduct elective surgeries provided they have adequate Personal Protective Equipment (PPE) and abide by safety protocols.
- ✓ Are required to test all individuals for COVID-19 before being discharged to long-term care facilities.

LONG-TERM CARE FACILITIES

✓ Are required to transfer residents that have tested positive for COVID-19 if the facility is not equipped for appropriate care. When Department of Health testing takes place at a facility, all facility staff members are required to submit to COVID testing as well.

VACATION RENTALS

✓ Counties may seek approval to operate vacation rentals by submitting a written request and a county vacation rental safety plan to the Florida Department of Business and Professional Regulation.

PARI-MUTUEL FACILITIES

✓ May seek to operate with a written request from the County Mayor, or if no mayor, the county administrator. The request should be submitted to DBPR for approval.

INDIVIDUALS OVER 65

✓ Individuals over 65 or with underlying medical conditions are strongly encouraged to avoid crowds and take measures to limit their risk of exposure to COVID-19.

For all counties except Miami-Dade, Broward & Palm Beach.





OPENING UP MERICA AGAIN

President Trump has unveiled Guidelines for Opening Up America Again, a three-phased approach based on the advice of public health experts. These steps will help state and local officials when reopening their economies, getting people back to work, and continuing to protect American lives.

GUIDELINES FOR ALL PHASES - INDIVIDUALS

Continue to adhere to State and local guidance as well as complementary CDC guidance, particularly with respect to face coverings.

CONTINUE TO PRACTICE GOOD HYGIENE

- Wash your hands with soap and water or use hand sanitizer, especially after touching frequently used items or surfaces.
- · Avoid touching your face.
- Sneeze or cough into a tissue, or the inside of your elbow.
- Disinfect frequently used items and surfaces as much as possible.
- Strongly consider using face coverings while in public, and particularly when using mass transit.

PEOPLE WHO FEEL SICK SHOULD STAY HOME

- Do not go to work or school.
- Contact and follow the advice of your medical provider.

GUIDELINES FOR ALL PHASES - EMPLOYER

Develop and implement appropriate policies, in accordance with Federal, State, and local regulations and guidance, and informed by industry best practices, regarding:

- Social distancing and protective equipment
- Temperature checks
- Sanitation
- Use and disinfection of common and high-traffic areas
- Business travel

Monitor workforce for indicative symptoms. Do not allow symptomatic people to physically return to work until cleared by a medical provider.

Proposed State or Regional Gating Criteria Satisfy Before Proceeding to Next Phase

SYMPTOMS - Downward trajectory of influenza-like illnesses (ILI) reported within a 14-day period **AND** Downward trajectory of covid-like syndromic cases reported within a 14-day period

CASES - Downward trajectory of documented cases within a 14-day period **OR** Downward trajectory of positive tests as a percent of total tests within a 14-day period (flat or increasing volume of tests)

HOSPITALS - Treat all patients without crisis care **AND** Robust testing program in place for at-risk healthcare workers, including emerging antibody testing

Phase Two

For States and Regions with no evidence of a rebound and that satisfy the gating criteria a second time. Florida currently is in Phase Two.

INDIVIDUALS

- ALL VULNERABLE INDIVIDUALS should continue to shelter in place. Members of households with
 vulnerable residents should be aware that by returning to work or other environments where distancing
 is not practical, they could carry the virus back home. Precautions should be taken to isolate from
 vulnerable residents.
- All individuals, WHEN IN PUBLIC (e.g., parks, outdoor recreation areas, shopping areas), should maximize physical distance from others. Social settings of more than 50 people, where appropriate distancing may not be practical, should be avoided unless precautionary measures are observed.
- NON-ESSENTIAL TRAVEL can resume.

EMPLOYERS

- Continue to **ENCOURAGE TELEWORK**, whenever possible and feasible with business operations.
- Close **COMMON AREAS** where personnel are likely to congregate and interact, or enforce moderate social distancing protocols.
- Strongly consider **SPECIAL ACCOMMODATIONS** for personnel who are members of a **VULNERABLE POPULATION**.

SPECIFIC TYPES OF EMPLOYERS

- SCHOOLS AND ORGANIZED YOUTH ACTIVITIES (e.g., daycare, camp) can reopen.
- VISITS TO SENIOR CARE FACILITIES AND HOSPITALS should be prohibited. Those who do interact with residents and patients must adhere to strict protocols regarding hygiene.
- LARGE VENUES (e.g., sit-down dining, movie theaters, sporting venues, places of worship) can operate under moderate physical distancing protocols.
- **ELECTIVE SURGERIES** can resume, as clinically appropriate, on an outpatient and in-patient basis at facilities that adhere to CMS guidelines.
- **GYMS** can remain open if they adhere to strict physical distancing and sanitation protocols.
- BARS may operate with diminished standing-room occupancy, where applicable and appropriate.

State and local officials may need to tailor the application of these criteria to local circumstances (e.g., metropolitan areas that have suffered severe COVID outbreaks, rural and suburban areas where outbreaks have not occurred or have been mild). Additionally, where appropriate, Governors should work on a regional basis to satisfy these criteria and to progress through the phases outlined herein.

STAY INFORMED ABOUT COVID-19 RESPONSE

VISIT PREPARESEMINOLE.ORG



Real-time statistics are available on the PrepareSeminole.org data dashboard Citizens Information Line: 407-665-0000



EXECUTIVE ORDER REGARDING THE USE OF SOCIAL DISTANCING/FACIAL COVERINGS IN SEMINOLE COUNTY

DEFINITIONS

"Face Covering" - shall mean a uniform piece of material that securely covers a person's nose and mouth and remains affixed in place without the use of one's hands, whether store bought or homemade, concurrent with CDC guidelines.

MINIMUM STANDARDS FOR BUSINESSES AND PLACES OF ASSEMBLY

All places of assembly, businesses, and other places open to the public in Seminole County shall follow these conditions, unless precluded by any order issued by the Governor for the State of Florida or if social distancing would preclude the provision of service to a customer, such as in a hair salon, nail salon, or other similar personal services:

- 1. All persons, employees, patrons, and participants must practice physical distancing by staying at least six (6) feet apart (hereinafter "social distancing");
- 2. Meetings, workshops, training programs, and other modes of assembly must ensure appropriate social distancing; and
- 3. Checkout points and staging areas, including storefronts, must be monitored for social distancing requirements by means of marking floors or similar actions to maintain social distancing between patrons and employees.

Businesses that provide services requiring employees and patrons to be within six (6) feet of one another, such as hair or nail salons, are subject to all other provisions of this Order.

FACE COVERINGS REQUIRED

Every person working, living, visiting, or doing business in Seminole County is required to wear a Face Covering consistent with the current CDC guidelines while at all businesses, places of assembly, and other places open to the public. This section does not apply to individuals that are exempt from wearing Face Coverings, as stated in this Order.

FACE COVERINGS OUTDOORS

A Face Covering is not required at outdoor businesses, places of assembly, and other places open to the public if social distancing, as described in Section 2 of this Order, can be accomplished.

EXCEPTIONS

A Face Covering shall not be required for the following persons:

- 1. Persons under the age of two (2) years;
- 2. Persons for whom a Face Covering would cause impairment due to an existing health condition or disability:
- 3. Persons working in a business or profession who are not interacting with the public and who are able to maintain social distancing from co-workers;
- 4. Persons working in, or patrons of, a business or profession where use of a Face Covering would prevent them from performing the duties or receiving the services of the business or profession;
- 5. Persons exercising, while maintaining social distancing;
- 6. Persons eating or drinking;
- 7. Public safety, fire, and other life safety and health care personnel, as their personal protective equipment requirements will be governed by their respective agencies; and
- 8. Persons communicating with someone who is hearing-impaired and must see the mouth of someone wearing a Face Covering in order to communicate.

PENALTIES

This Order is intended as a measure to seek voluntary compliance with the provisions contained in the Order and to educate and warn of the dangers of noncompliance. However, in the event voluntary compliance is not achieved, a violation of this Executive Order pursuant to Sections 252.47 and 252.50, Florida Statutes, may be prosecuted consistent with Florida and local law. This Order is enforceable by any county or municipal law enforcement official and code enforcement official.

APPLICABILITY

This Order is in addition to the Executive Orders issued by Governor DeSantis and Seminole County. Any provision(s) within this Order that conflict(s) with any State or Federal law or constitutional provision, or conflict(s) with or are superseded by a current or subsequently-issued Executive Order of the Governor or the President of the United States, shall be deemed inapplicable and deemed to be severed from this Order, with the remainder of the Order remaining intact and in full force and effect. This Order applies to incorporated and unincorporated Seminole County, but has no application outside of the County.

For more information about Seminole County's efforts to combat the spread of COVID-19, please visit: www.PrepareSeminole.org

Do Masks Help? Yes.

Even as the White House's coronavirus task force, Centers for Disease Control, the World Health Organization, and scores of leading health experts and political leaders have recommended face coverings as a way of preventing the spread of COVID-19, the use of masks during the pandemic has been a fiercely debated topic, and areas like Florida continue to experience alarming spikes in the number of new cases.

States, counties, and cities across the country vary widely on mask requirements for citizens. This makes it easy to become confused about the use of masks during the pandemic, especially in places like Casselberry which has only recently been subject to Seminole County's mandatory mask requirement.

While the debate continues, a rapidly growing number of scientific studies support the notion that masks are a vital tool in slowing the spread of COVID-19.

A recent analysis of nearly 200 studies on COVID-19 transmission prevention found that mask wearing significantly reduces the risk of transmission from infected people to those close to them. The June study was published in *The Lancet*, an independent, international weekly general medical journal founded in 1823.

With scientific and medical experts affirming the benefits of wearing masks to help protect against COVID-19 transmission, Florida leaders are also encouraging citizens to wear masks. Florida Senator Marco Rubio colorfully said that everyone should wear masks, while Florida Governor Ron DeSantis has advised that masks have an impact on slowing the spread.

So, with so much evidence and encouragement to support the wearing of masks in public during the COVID-19 pandemic, should a citizen wear a mask when around others?

Yes.

Wearing masks properly, covering the nose and mouth, provide protection in every instance. The level of personal protection depends on the type of mask, but even the most rudimentary cloth masks worn properly protect others and provide some protection to wearer.

N95 masks block at least 95% of airborne particles, providing protection for wearers and the people around them, but they are also in short supply and currently reserved for health care workers and first responders.

Surgical masks are designed to protect people from the wearer, but lab testing has shown that they also block out 75% of particles the size of respiratory droplets similar to those of COVID-19.

Popular cloth masks protect others, but also provide protection for the wearer, with some of the higher-quality masks blocking up to 50% of the particles. Masks with vents in the front offer no protection to other people, so they are not as effective in helping slow the spread of COVID-19.

Wearing masks while in public during the COVID-19 pandemic is not a political or personal issue, but a public health issue, and all citizens of Seminole County are required to wear masks in public spaces. Wearing a mask in public can help protect others, help slow the spread, and help show fellow citizens thoughtful concern about the health and wellbeing of them and the community.

For more information on the use of face coverings visit: cdc.gov/coronavirus.

Cloth Face Covering Do's & Don'ts:

DO:







- Make sure you can breathe through it
- Wear it whenever going out in public
- Make sure it covers your nose and mouth
- Wash after using

DON'T:

- 💢 Use on children under age 2
- Use surgical masks or other personal protective equipment (PPE) intended for healthcare workers



cdc.gov/coronavirus



Help yourself, help your neighbors. Wear a mask, social distance, and practice frequent hand washing.

We're in this together!

For more more COVID-19 info: Casselberry.org and PrepareSeminole.org



How to Safely Wear and Take Off a Cloth Face Covering

Accessible: https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/diy-cloth-face-coverings.html

WEAR YOUR FACE COVERING CORRECTLY

- Wash your hands before putting on your face covering
- Put it over your nose and mouth and secure it under your chin
- Try to fit it snugly against the sides of your face
- Make sure you can breathe easily
- Do not place a mask on a child younger than 2







USE THE FACE COVERING TO HELP PROTECT OTHERS

- Wear a face covering to help protect others in case you're infected but don't have symptoms
- Keep the covering on your face the entire time you're in public
- Don't put the covering around your neck or up on your forehead
- Don't touch the face covering, and, if you do, clean your hands

FOLLOW EVERYDAY HEALTH HABITS

- Stay at least 6 feet away from others
- Avoid contact with people who are sick
- Wash your hands often, with soap and water, for at least 20 seconds each time
- Use hand sanitizer if soap and water are not available





TAKE OFF YOUR CLOTH FACE COVERING CAREFULLY, WHEN YOU'RE HOME

- Until the strings behind your head or stretch the ear loops
- Handle only by the ear loops or ties
- Fold outside corners together
- Place covering in the washing machine
- Wash your hands with soap and water



Cloth face coverings are not surgical masks or N-95 respirators, both of which should be saved for health care workers and other medical first responders.

For instructions on making a cloth face covering, see:

cdc.gov/coronavirus

Stop the spread of germs that can make you and others sick!



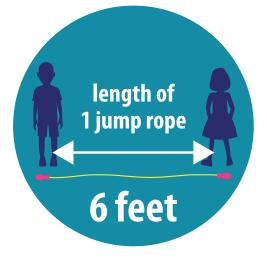
Wash your hands often



Wear a cloth face cover



Cover your coughs and sneezes



Keep **6 feet** of space between you and your friends





wash your hands



Protect yourself from <u>#COVID19</u> by frequently washing your hands and avoid touching your face.

It's vital to practice good handwashing practices to prevent spread of #COVID19.

For more information: FloridaHealth.gov/COVID-19.

PUBLIC HEALTH IS FINAL EVERYONE'S RESPONSIBILITY.

HELP STOP THE SPREAD OF COVID-19.

BE A GOOD NEIGHBOR | STAY HOME

AVOID GROUPS AND CROWDS OF 10 OR MORE

STAY 6 FEET AWAY FROM OTHERS



Coping with stress during the 2019-nCoV outbreak



It is normal to feel sad, stressed, confused, scared or angry during a crisis.

Talking to people you trust can help. Contact your friends and family.

If you must stay at home, maintain a healthy lifestyle - including proper diet, sleep, exercise and social contacts with loved ones at home and by email and phone with other family and friends.



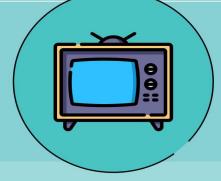


Don't use smoking, alcohol or other drugs to deal with your emotions.

If you feel overwhelmed, talk to a health worker or counsellor. Have a plan, where to go to and how to seek help for physical and mental health needs if required.

Get the facts. Gather information that will help you accurately determine your risk so that you can take reasonable precautions. Find a credible source you can trust such as WHO website or, a local or state public health agency.





Limit worry and agitation by lessening the time you and your family spend watching or listening to media coverage that you perceive as upsetting.

Draw on skills you have used in the past that have helped you to manage previous life's adversities and use those skills to help you manage your emotions during the challenging time of this outbreak.





LOCATIONS OF FOOD PANTRIES/COMMUNITY KITCHENS IN SEMINOLE COUNTY

| | NAME/LOCATION | HOURS OF OPERATIONS |
|---|---|--|
| þ | The Sharing Center 600 N. Hwy. 17-92, Longwood | Pantry Services provided directly outside of the facility. Monday – Friday from 9 a.m. until 60 families are served. Financial Assistance is suspended. Homeless Services are open, only allowing 3 people in at a time from 8 a.m 12 p.m. |
| 2 | Christian HELP Employment & Resource Center 450 Seminola Blvd., Casselberry | Pantry: 9:30 a.m 1:30 p.m., Monday- Friday Job counseling is conducted remotely 9:30 a.m. – 3 p.m. |
| 3 | Salvation Army 700 W. 24th St., Sanford | 9 a.m 12 p.m. and 1 p.m 4 p.m. Monday - Thursday, Friday from 9 a.m Noon. |
| 4 | Meals on Wheels 2801 S Financial Ct, Sanford | Deliveries only. Office hours are 8:30 a.m 4:30 p.m., Monday - Friday, (407) 333-8877. |
| 5 | Harvest Time International 225 N. Kennel Rd., Sanford | 9 a.m 5 p.m. Tuesday - Saturday, 8 a.m 9 a.m. on Thursdays will be reserved for senior citizens, pregnant women, or those with compromised immune systems. |
| | <u> </u> | |



Resources Available to Seminole County Residents

Forty million Americans filed for unemployment during the COVID-19 pandemic, and many continue to face grave challenges even as the country reopens. There are many assistance programs available to ensure citizens are able to weather these difficult times and come out stronger in the end. Please view the programs available to Seminole County residents.

REEMPLOYMENT/UNEMPLOYMENT ASSISTANCE

Florida Department of Economic Opportunity Reemployment Assistance (also called reemployment assistance insurance) provides temporary wage replacement benefits to qualified individuals who are out of work through no fault of their own. If you need assistance, contact the Reemployment Assistance Contact Center at (800) 204-2418 during the hours of 8:00 a.m. to 5:00 p.m. EST, Monday through Friday. Visit <u>FloridaJobs.org</u> for additional information.

RENTAL ASSISTANCE PROGRAM

Community Assistance has removed some of the requirements to assist those residents affected by COVID-19. If you are experiencing a financial hardship due to employer and/or school closures and are seeking rental assistance, submit an application for assistance to Financial Assistance Orientation and Application. The requirement of on-going management and 2 year waiting period have been waived during this time. For more information, please call (407) 665-2300.

HEALTHCARE ASSISTANCE

Covering Central Florida offers health coverage and a Special Enrollment Period for individuals who have been laid off related to COVID-19.

LEGAL ASSISTANCE

Seminole County Bar Association Legal Aid Society, Inc. is offering assistance to Seminole County residents with the following services: Living Wills, Health Care Surrogates, Durable Power of Attorney, Unemployment/Reemployment Applications, Family Law, Tenant Law. For assistance, please visit schalas.com or call (407) 834-1660.

UNITED WAY 211

Heart of Florida United Way 211 Information and Referral Crisis Line can connect residents to information about available resources in the community. Whether it's finding out the location of the nearest food pantry or seeking information related to the virus, 211 Call Specialists are there to help navigate these uncertain times with Seminole County residents.

FOOD ASSISTANCE

Meals of Love is providing free meals, delivered to qualifying seniors and disabled adults. Apply by calling Meals of Love at (321) 253-4430, visiting MealsofLove.org, or texting MEALSOFLOVE to 94253.

FLORIDA DEPARTMENT OF CHILDREN AND FAMILIES (SUPPLIMENTAL NUTRITION ASSISTANCE, TEMPORARY ASSISTANCE)

At the request of Governor DeSantis, and in accordance with the federal Families First Coronavirus Act, the Department of Children and Families will waive work requirements for individuals participating in the Supplemental Nutrition Assistance Program (and Temporary Assistance for Needy Families) program.

DCF and the Department of Economic Opportunity have partnered to apply good cause statewide for TANF and SNAP recipients normally subject to participate in mandatory work requirements as a condition to receive program benefits effective immediately. The temporary relief of mandatory work requirements will alleviate any undue burden during this public health emergency on individuals normally required to participate in these programs with no disruptions to the receipt of cash and/or food assistance benefits.

To check the status of your benefits, report changes, receive information faster by opting in to receive electronic notifications, and upload documents 24 hours a day 7 days a week, log into your MyACCESS account here: My Florida Families. If you have questions about your benefits and the temporary relief of work requirements during this time, please contact the Department of Children and Families customer center at (850) 300 4DCF or visit the website at My Florida Families.

For updates related to ACCESS, child welfare, child care, mental health services and adult protective services, please visit the DCF COVID-19 update website.

"Alert Seminole!" is an automated emergency alert notification system, administered by the Seminole County Office of Emergency Managements



ALERTS AVAILABLE NOW:

- Life-Threatening Weather Warnings
- Evacuations
- Shelter in Place Information
- Information about Emergency Shelters
- Highly Disruptive Road Closures.

You will receive time-sensitive messages wherever you specify, such as your home, mobile or business phones, email address, text messages and more. You pick where, you pick how.



Sign up and access your profile at www.AlertSeminole.org

For more information, contact Seminole County Emergency Management

Email: <u>EM@seminolecountyfl.gov</u>

Phone: (407) 665-5102 Hours: Monday – Friday 8:00 a.m. - 5:00 p.m.

Under Florida law, e-mail addresses are public records. If you do not want your e-mail address released in response to a public-records request, do not send electronic mail to this entity. Instead, contact this office by phone or in writing.



The City of Casselberry is requesting residents sort recyclables **BEFORE** placing curbside. Generally curbside sorting is done by the hauler, but for the safety of the collection crews, it is requested that customers self-sort.

Please note that tissues and paper towels should be placed in regular household garbage.

Sorting guidelines are as follows:

Fibers should be sorted together. This includes:

- Pasteboard (i.e., cereal boxes, empty paper towel and toilet paper rolls, soda boxes, beer boxes, tissue boxes, gift boxes, pizza boxes and shoe boxes)
- Brown paper grocery bags (no wax, no wet strength material, no liners)
- Corrugated cardboard (flattened and cut down to fit inside the recycle bin)
- Newspaper, supplements, magazines and catalogs
- · Box board, carrier stock, white and colored paper
- Telephone Books

<u>Co-mingled containers</u> should be sorted together. This includes:

- Plastic Containers #1-7 (#'s on bottom of containers) Remove all lids
- · Glass bottles and jars (clear, green and brown) Remove all lids
- Aluminum cans
- · Steel cans and tin household containers, such as food cans

For additional information, please contact the Public Works Department by calling (407) 262-7725, Ext. 1225.



Vacation Safety and House Check Program

As summer approaches, are you planning a vacation out of town? If so, the Casselberry Police Department has a few tips to ensure that your home is safer from criminals attempting to take advantage of your absence:

Several days before you leave:

 Notify your local law enforcement agency and ask about their House Check program. If you choose to participate be sure to provide your departure and return dates and give a name and telephone number of a neighbor or relative to notify in case of a burglary, fire or other emergency. Officers patrolling in your area will periodically check your home.



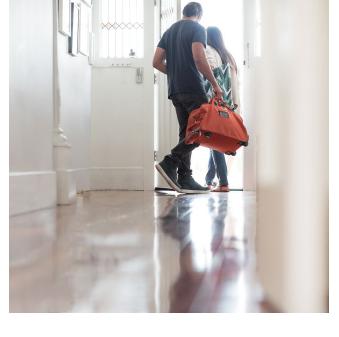
- Notify the post office to hold your mail or arrange with a neighbor to pick up and hold your mail.
- Notify your newspaper carrier to discontinue newspaper deliveries or arrange with a neighbor to pick up and hold your papers.
- Plan to have your grass cut and watered while you are gone. Have someone check daily to remove throwaway papers and circulars from your doorway and yard.
- If you have valuables in the house, take them to the bank for storage in your safety deposit box. Deposit extra cash in your bank account.
- Move valuables so they can't be seen from the porch windows. Be sure you have a list of small appliances and valuables.
- Make sure any broken window, door locks and window locks are repaired.
- Put things away. Lawn furniture, bicycles, etc., should be put away before leaving. Items left out can easily be stolen.
- Arrange with a neighbor or relative to watch your house. Give them a key and let them
 know where or how you can be reached in an emergency. Write down their telephone
 number so you can check with them during your trip. Give them your car description and
 license number.
- Arrange inspection by a trusted neighbor if you will be gone for more than a few days, to be sure that nothing has been disturbed.

Just before you leave:

- Turn down the volume control on your telephone so it cannot be heard from outside.
- Set an electrical timer to turn on some lights and a radio on and off during the day and evening hours. Added protection can be achieved if you have a neighbor rearrange the timer - controlled lights so that a pattern is not established in your absence.
- Unplug all electrical appliances such as stereos, televisions sets, irons, washer and fans to prevent possible damage from electrical storms.
- Make sure that all gas appliances are in good working order, and that pilot lights are working.
- Turn off water to automatic washer to prevent possible damage from broken hoses.
- Set your thermostat so that your furnace and air-conditioner will maintain a reasonable temperature while you are gone.
- Close all windows and sliding glass doors and be sure that all screens or storm windows are locked or fastened.
- · Close and lock your garage door.
- Put the window shades in the normal daytime position, and make sure all main floor drapes, shades and curtains are arranged so that neighbors and police can see into your house. Do not close blinds, pull shades down or do other things that advertise that your house is empty.
- Make sure the last person out locks the door. Then, take a walk around the house.
 Check the doors and windows.
- If you leave a car or other vehicle in your driveway, make sure it is locked.

In case of a break-in, the neighbor should be instructed to not go in the house until the police have arrived and cleared the house. They should know how to reach you and your insurance agent and should give this information to the appropriate law enforcement agency when reporting a suspected burglary.

To register for a house check, or for more information, visit https://www.casselberry.org/565/House-Check or please contact Casselberry Police Department Community Relations at (407) 262-7616, Ext. 1061.





See Something, Say Something

As countries from all over the world contend with COVID-19, our lives are forever changed. Things we took for granted such as working in an office environment, traveling, entertainment outside our homes, dining out, sports, schools, and many others will have new guidelines and rules we must follow to keep each other safe. Although these new rules will become the new normal, some things will remain the same. One of these things will be criminal activity.

As we venture away from our homes and personal property, The Casselberry Police Department would like to remind you about "See Something, Say Something"!

See Something, Say Something is four words that are used to help remind our community to report suspicious activity to law enforcement. Suspicious activity is any observed behavior that could indicate criminal activity. Examples include, but is not limited to:

- **Unusual Items or Situations:** A vehicle is parked in an odd location, a package or luggage is left unattended, and/or a window or door is open that is usually closed;
- **Eliciting Information**: A person questions others at a level beyond curiosity about a building's purpose, operations, security procedures and/or personnel, shift changes, etc.;
- **Observation/Surveillance:** Someone pays unusual attention beyond a casual interest. This includes loitering, taking notes, and pacing.

Some of the activities above could be innocent, but its up to law enforcement to determine whether more investigation is needed. Factors such as race, ethnicity, and/or religious affiliation are not suspicious.

As we learn a new normal, don't forget everything from the past. Remember See Something, Say Something! You can reach the Casselberry Police Department by calling (407) 262-7606 for a non-emergency or 911 in the case of an emergency.

#9PMRoutine



The Casselberry Police Department Brings You the 9 PM Routine

As a crime prevention strategy, the Casselberry Police Department has joined other agencies across the country with promoting the **#9PMRoutine** via social media.

The **#9PMRoutine** is a social media campaign to raise awareness and highlight how to prevent home and vehicle burglaries. There are four main steps to follow:

- Step 1. Take any valuables out of your car and make sure there are no items visible from outside
 of your vehicle.
- Step 2. Secure all doors of your vehicle and lock your car.
- Step 3. Lock and secure your front and back doors. If you have a side or garage door, you might want to make sure those are secure too.
- Step 4. Turn exterior lights on.

The **#9PMRoutine** is a daily social media post to remind the public to complete the steps above. Although 9 P.M. is the time given, these steps can be used at any time of the day to help keep one's self and property safe.

Remember the #9PMRoutine!

Water Related Activities After COVID-19

As our weather heats up here in the sunshine state, many of us will look to water-related activities for physical activity, relaxation, and simple enjoyment. One of these activities such as swimming pools can be found in many of our own backyards.

The Centers for Disease Control and Prevention (CDC) has stated there is no evidence that COVID-19 can spread to people through the water used in pools, hot tubs, or splash pads. Although this may be true, social distance measures should still be practiced. The CDC recommends maintaining



the pool to your family unit, if you do bring guests, remember to social distance in and out of the pool. You should also still practice frequent hand washing and wear face masks when not in the pool.

Another thought is pool floats, lounge chairs, snorkeling equipment. Please remember to sanitize these types of items before sharing with each other.

Update on Transportation Projects and Programs

Even in the midst of COVID-19, the City of Casselberry is still working to become **the most walkable**, **rollable**, **and bikeable City in Central Florida**. Below is an update on some related projects and programs, accurate as of July 16, 2020:

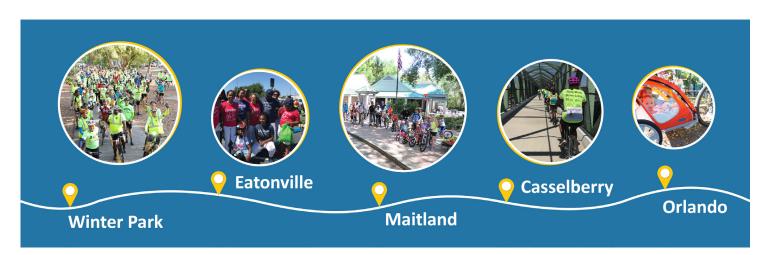
- Road Rehabilitation Various Streets and Trails: This project is rehabilitating about seven miles of City streets. Concrete curb ramp work for pedestrian crossings has already been completed. Milling/ resurfacing and microsurfacing of select roads is nearly complete. Striping is scheduled to be completed by early August.
- **Concord Drive Improvements**: This project features drainage, sidewalk, crosswalk, pavement, and utility improvements, plus installation of an outfall pipe for Lake Lotus to help reduce flood risk. Construction is anticipated to start in September 2020.
- Sunset Drive Livable Street Improvements: This is a federally funded project intended to greatly enhance the experience of people walking and biking while also helping to slow traffic on Sunset Drive. It is currently under design and is scheduled for construction in 2022. Preliminary plans for the project have been completed and include a typical road width of 20 feet and a parallel shared use path width of typically 10 feet. Design is anticipated to be fully completed by the end of 2020.
- **Bike 5 Cities**: Amid concerns about COVID-19, Bike/Walk Central Florida postponed the Bike 5 Cities event from May 9, 2020 to October 3, 2020. The rescheduled event will be adapted for social distancing. This annual 28-mile bike ride features the Cities of Casselberry, Maitland, Orlando, and Winter Park, and the Town of Eatonville. Visit https://bikewalkcentralflorida.org/bike5cities/ to check for event updates.

5 CITIES. 1 RIDE. 28 MILES.









Community Rating System (CRS) Recertification is on the Way

The Community Rating System (CRS) is a voluntary, incentive-based community program that recognizes, encourages, and rewards local floodplain management activities that exceed the minimum standards of the National Flood Insurance Program (NFIP). The goals of the CRS are to reduce and avoid flood damage to insurable property, strengthen and support the insurance aspects of the NFIP, and encourage a comprehensive approach to floodplain management.



In 2019, the City of Casselberry was awarded a Class 8 rating, which gives City residents a 10% discount in the premium cost of flood insurance for National Flood Insurance Program (NFIP) policies issued or renewed in Special Flood Hazard Areas (SFHAs) on or after October 1, 2019. This spring the City successfully submitted required documentation and achieved annual recertification.

For more information, including assistance in determining whether a property lies within the SFHAs, please contact Jane Dai, Assistant City Engineer at (407) 262-7725 Ext. 1224.







STOP FOR PEDESTRIANS! IT'S THE LAW - EVEN IF THERE ISN'T A SIGN!

The City of Casselberry is focused on promoting safe and healthy transportation choices. The City has enhanced many of its crosswalks with striping, signage, and sometimes even flashing lights.

HOWEVER, even when these features are not present, drivers must still stop for pedestrians within crosswalks as required by Florida law.

Find out more about ped and bike laws at

casselberry.org/go

Bike-Friendly Motorists

In Casselberry, shared lane markings (also called "sharrows", pictured right) have been installed on specific streets that are intended to be more bicycle friendly and provide important bike connectivity, as part of the City of Casselberry's Multimodal Transportation Master Plan. A shared lane marking is a special striping symbol added to a road to emphasize shared use by bicycles is appropriate. It IS NOT a dedicated bike lane, in which bicycles have their own lane and can ride side-by-side with motorists. Instead, bicycles and automobiles share the road in line rather than side-by-side. These "sharrows" are added both to help guide bicyclists and also to notify motorists that they should expect (and respect) bicyclists on the road. For most streets in Casselberry, roads are too narrow for both bicycles and automobiles to ride side-by-side safely. However, in general bicyclists are allowed to share the road (i.e., ride in line with the flow of traffic) in such situations (regardless of whether shared lane markings are present).



Biking on Casselberry's "Bike-Friendly" Streets and Trails

It's hard not to notice that there are more bikes than ever on Casselberry's streets and trails. Many feel that this is a safer way to exercise and stay fit while practicing social distancing.

For those that are buying new bikes or fixing up old ones, here are tips to keep bicyclists safe while riding outdoors.

Before you go

- 1. Wear a bike helmet that fits and is properly adjusted.
- 2. Be visible. Wear bright clothing (not dark—fluorescent is best).
- 3. Check the bike to make sure:
 - Tires are inflated properly.
 - Brakes are tight enough.
 - The chain is running smoothly. Spin the crank. If the chain is rusty and making noise, it may need to be oiled.

On the road

- 1. Ride to the right of the road. Go with the flow—not against it.
- 2. Keep at least one hand on the handlebars.
- 3. Be extra cautious at intersections—about half of crashes occur there. Obey traffic signals, and scan for traffic. Before making a turn, always look behind for a break in traffic, then signal and position in the proper lane.
- 4. When passing a pedestrian or another bike, warn them of your approach with a bell or shout (as in, "on your left!").
- 5. Don't wear a headset while riding.
- 6. Watch for hazards such as glass, rocks, squirrels, or potholes.
- 7. When riding near parked cars, be aware of doors that could suddenly open. The best bike safety practice is to ride far enough away from parked cars (about 4 feet) to avoid being hit by a door.
- 8. Obey all traffic laws.

COVID-19: SOCIAL DISTANCING IN CASSELBERRY PARKS AND TRAILS

- Do not use parks or trails if you are exhibiting symptoms.
- Please WASH YOUR HANDS!!!
- Share the trails and walking paths and warn others of your presence as you pass.
- Observe the CDC's minimum recommended social distancing of 6 feet from other persons at all times.
- Keep pets on a leash to minimize close contact (and be careful on the hot concrete paths, which can damage dogs' paws!).
- Be respectful of others on the trails and in the parks.



To learn more about Recreation facilities and programs: https://secure.rec1.com/FL/city-of-casselberry/catalog.

The Casselberry Recreation Center is closed until further notice. The Wirz Park pool is closed until further notice. The 2020 Casselberry Summer Camp Program has been cancelled.

- · All basketball courts, racquetball courts and playgrounds are open.
- Athletic fields are open for rentals only. Reservations required 24 hours in advance and can be made online.
- The Lake Concord Splash Pad is open.
- Pavilions are available for groups of 50 or less. Reservations required 24 hours in advance and can be made online.
- The Art House gallery is open for exhibits only.
- Tennis courts and other outdoor areas within the parks remain open and participants are advised to maintain at least six feet of distance from each other at all times.
- No rentals of kayaks until further notice.

For more information about the Casselberry Recreation Center programs, classes, and events, please visit the City of Casselberry Website at www.casselberry.org or call (407) 262-7700, Ext. 1575.



Casselberry Memorial Bench Program



The Recreation Division is offering the opportunity for members in the community to purchase a **Casselberry Memorial Bench** for those who wish to commemorate and preserve the memory of a loved one. Once purchased, the bench will be placed in a park or other Cityowned public area.

The Memorial Bench is a black iron Victor Stanley 6-foot Classic Series currently used throughout Lake Concord Park and the new Promenade at Lake Concord Park. The selected style is traditional and timeless and the material used is ductile-iron casting with a 10-year warranty against breakage. For uniformity in design standards that are used in the parks, this model is the only one made available for purchase. Benches will be ordered twice a year - June and December.

Cost: \$2500 per bench. Cost includes bench, commemorative bronze plaque on the backrest of the bench, concrete pad and installation. The City will provide suggested bench locations and will work with purchaser for bench placement.

For more information, please call (407) 262-7700 Ext. 1127.

Casselberry Memorial Bench Program

Cost:

\$2500 per bench

Park Locations:

Crystal Bowl Butterfly Park

Dew Drop Park

Lake Concord Park/ Promenade at Lake Concord Park

Lake Hodge Park

Pawmosa Dog Park

Plumosa Park

Secret Lake Park

Sunnytown Park

Wirz Park





CASSELBERRY ART HOUSE VIRTUAL SUMMER ART ACADEMY

MONDAY - FRIDAY | 9:00A.M. - 12:00P.M.

PAINTING & DRAWING ART OF THE WORLD SPACE ART FUN WITH CERAMICS

JULY 6 - 10 JULY 13 - 17

JULY 20 - 24

JULY 27 - 31

Weekly art classes online for kids ages 6-12!
Live virtual lessons from Seminole County art teachers!
Weekly art supplies and aprons included!

Cost is \$50 for Casselberry residents, \$60 for non-residents. To register, please visit www.casselberry.org and click "Recreation,"



Casselberry Art House Virtual Exhibits

Online at: www.casselberry.org/gallery.aspx

After the COVID-19 pandemic forced the closure of the Art House in March, the "virtual Art House" opened on the City of Casselberry website to continue sharing art with the community. Over one hundred fifty artists exhibited their artwork as part of five virtual exhibits from March to July.

March | Women's Art Group - "Color and Contrast"

The last physical exhibit in the Art House before the pandemic, it opened during National Women's Month and features the artwork of Beatrice Athanas, Marianna Hamilton Ross, Francine Levy, Eliza Pineau Casler, Deborah Smith, and Lillian Verkins. Included are several paintings of Lake Concord Park that the women painted during an afternoon plein air outing.



April | 2020 Recycled Art Virtual Exhibit

This annual Earth Fest art exhibit went virtual, with over forty artists submitting artwork created from at least 50% recycled materials. Artists of all ages and skill levels competed for several awards, sponsored by the Rotary Club of Casselberry, and the following artists were recognized: Best of Show: Rixon Breckon - "Cadillac Couch"; 2nd Place: Jill Cross - "A Family Tree"; 3rd Place: Iris T. Mora - "Monarch"; Honorable Mentions: Gordana Sjostedt - "Garden Of The World", Vicki Nanos - "Post Apocalypse Flowers", Jene Omens - "A Person Of Spring", Louise Buhrman - "Bug", Ronda Richley - "Aspens", Catherine Farrar - "Florida Evergreen"; Young Artist Achievement Awards: Lily Costa, Luke Costa, Jake Monnett, Madilyn And Harper R, Victoria Sjostedt, Daniel Whitaker, Olivia Whitaker; People's Choice: Cailin Alainn - "Interconnected"

May | Seniors, Students, and Instructors of the Art House Virtual Exhibit

Fifty artists answered the call for this amazing exhibit, featuring the artwork of Art House seniors (55+), students, and instructors. From emerging youth artists to accomplished masters, this exhibit showcases the artwork of artists who perfect their art within the Art House walls. In honor of Older Americans Month, the exhibit will also give special recognition to local artist and author, Gary Paduch, who passed away three days prior to his 80th birthday in March.





June | Pastel Society of Central Florida - "Red. Blue. Pastel? Yes!"

The Pastel Society of Central Florida illustrated the underappreciated vibrancy of pastels with the "Red. Blue. Pastel? Yes!" exhibit. This juried exhibit debuted June 3 on the City website and the Pastel Society presented several awards for artistic achievement to several artists, and People's Choice award, as voted by visitors of the gallery, went to Donna Tweedle and her piece "It's About the Frogs."

July | P.O.W. Artists & Friends – "Journey to Recovery: Art Heals VI"

Presented in cooperation with JamArt Custom Framing and Gallery, the "Journey to Recovery – Art Heals VI" from the P.O.W. (Pastel, Oil, Watercolor) Artists & Friends, is the first physical art exhibit since the Art House reopened, but the group also opted for a virtual exhibit for folks continuing to self-isolate, as well as the vulnerable populations. This annual exhibit illustrates the healing power of art, and its message is more timely now than ever before.





June-July | Summer Art Academy Virtual Exhibit

This virtual student exhibit runs through summer and features the artwork of students from all nine weeks of Virtual Summer Art Academy, showing the power of young creativity and the ability of kids to adapt to the most challenging circumstances and still find the beauty around them.

The Casselberry Sculpture House

When it opens this fall, the Casselberry Sculpture House will soon become the latest endeavor undertaken by the City of Casselberry that further establishes the City as an undisputed arts leader in Seminole County. Much like the Art House before it, the development of the Sculpture House has proven to be an exercise in community partnership between the City, artists, businesses, local nonprofit organizations, and volunteers, with the ultimate goal of creating an "arts incubator" that attracts area artists and offers them space for teaching, creating, and showing art.





Though the house was built in 1949, the story of the Sculpture House begins in 2016, when the Casselberry Redevelopment Agency (CRA) purchased the roughly 1,400 square foot, 3-bedroom home located at 120 Quail Pond, which also happened to be one of the closest residential properties to Casselberry City Hall. As renters occupied the house at the time of purchase, the City allowed them to continue renting, and it was not until late 2018 that the house became vacant and was approved by the CRA for arts programming.

Since early 2019, City staff, along with volunteers from nonprofit organizations such as the Florida Sculptors Guild and Casselberry Friends of the Park, have provided labor, while businesses like Home Depot and Sherwin-Williams have donated materials and expertise. Painting parties, light repair days, and other volunteer activities have helped transform the building into something better suited for the art shows, classes, and workshops that lay in its future.





Once open, the building will become home to the Florida Sculptors Guild, who will hold its monthly meetings there, as well as work with City staff to help program regular workshops and sculpture exhibits. The main space of the Sculpture House, previously the living room, dining room, and kitchen, will serve as art gallery and flexible space, while the bedrooms will become studios for sculptors and provide the community the opportunity to see artists at work.

The Sculpture House, along with the Art House, the Lake Concord Sculpture Garden, and the voter-approved Art House expansion coming in the next few years, will go a long way in ensuring Casselberry's place as an arts leader in Central Florida for many years to come.

For more information on The Sculpture House, please contact email arts@casselberry.org or call (407) 262-7700 Ext. 1122.

Advent Health Battle of the Bands 5K

About this Race

Rock N' Roll meets social distancing, as this year's race seeks to create a safe environment for runners by modifying the format and course. Visit Track Shack's website for more details.

Event Highlights

- Battle of the Bands Tech Shirt Pint Glass
- Shaded Course
 Mini Craft Beer Fest
- Chip Timed
 AdventHealth for Children Kids' Run

Date, Time & Location

Saturday, September 19, 2020

7:30 a.m.: 5K (3.1 mi.)

8:30 a.m.: Awards Presentation (Overalls, Masters, Grand Master, Senior Master and Top Casselberry

Residents)

Lake Concord Park 95 Triplet Lake Dr. Casselberry, FL 32707

Entry Fees

Capacity: 1,000

Processing fees will apply.

\$33 - Through Aug. 31

\$36 - Sept. 1 - Sept. 18

\$40 - Race day at race site





Register online at: www.trackshack.com



CASSELBERRY GOLF CLUB 300 S. TRIPLET LAKE DRIVE CASSELBERRY, FL 32707

7:00 a.m. to 9:00 p.m. Daily 407-699-9310 www.casselberrygolf.com

Casselberry Golf Club is Open

Casselberry Golf Club is doing everything possible to keep all golfers safe while it remains open during the pandemic. First and foremost, it is following the Centers for Disease Control's guidelines on social distancing and safe practices, as well as adhering to the guidelines from the National Golf Course Owners Association for the Park and Play program, which has been endorsed by physicians at the Infectious Diseases Society of America. The Park and Play program gives golfers confidence that they can drive to the course, park their cars, get to and around the course, and back to the parking lot in as safe an environment as possible. More information on these guidelines can be found on the NGCOA website; https://www.ngcoa.org/info-centers/covid19/park-and-play-program

Did you Know? Casselberry Golf Club can host your group for charity tournaments, fundraisers, company outings and more. Give our pro shop a call for more information about hosting your group.

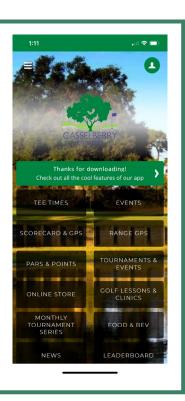


The Casselberry Golf Club App is Now Live!

Course GPS
Live Scoreboard
Special Offers
Book a Tee Time & More!
Available on Apple or Android Devices

Search "Casselberry Golf Club"







Don't Miss A Tournament!

There are lots of fun events coming soon at Casselberry Golf Club. Our 2-Person Scramble and Skins is back! Grab a pal and come out for a little friendly competition in this monthly event! Upcoming dates include August 1st. Check the Casselberry Golf Club website for more tournament dates throughout the summer.

Glow Golf!

Enjoy the cool nights and Glow Golf with us! Upcoming date is July 24th Don't miss it. First timer? No problem! Glow Golf is a social event that allows even beginners to have a blast!

Clinic On The Range

Are you looking to improve your golf game? Each month at Casselberry Golf Club we host clinics at 7:30pm for only \$10! This clinic will include a 15-20 minute presentation by one of our knowledgeable golf instructors, instruction and small bucket of range balls. Our next clinic is scheduled for July 21st.



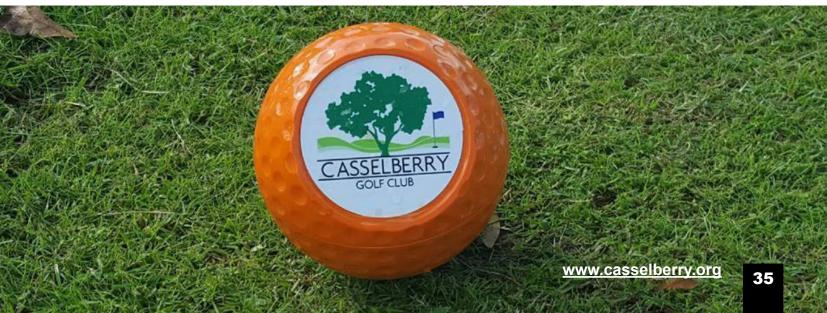
The Range Is LIT!

Never miss out on a chance to swing away at Casselberry Golf Club. We have the best driving range in the area and are proud to feature state-of-the-art LED night lighting so you can see your ball in flight deep into the night. Our range is lit until 10pm and stocked with top quality range balls that are regularly rotated. A small bucket of range balls contains 40 balls and is just \$7, while our large bucket boasts 100 balls and is only \$14. Pre-paid Range Cards are available for a discount as well!



Summer Junior Golf Camps!

For our Juniors this Summer! The last summer camp session begins on July 20th for golfers between the ages of 11-14 years old. Classes run for a full week and are only \$125 per student. Class sizes will be limited and instructors will be observing social distancing guidelines at all times. Space is limited, so register today!



UTILITY PAYMENTS

Utility Payments can still be made online, over the phone, by mail or placed in the 24 hour Utility Payment Drop Box located at the exit of the visitor's parking lot for City Hall. Payments are collected out of the box Monday through Thursday at 8:00 a.m. Checks or Money Orders Only—No cash.

You may mail your check or money order along with the payment stub and/or account number to: PO Box 180819, Casselberry, FL 32718-0819.

New Accounts—Please contact Utility Customer Service at (407) 262-7700, Option 4.

To report after hours water and sewer emergencies, please call (407) 262-7613.

UTILITY ACCOUNT LATE FEES AND LOCK-OFF RESUMING AUGUST 1ST

Effective August 1, 2020, the City of Casselberry will reinstate disconnection of water and wastewater for delinquent accounts. To avoid incurring late fees and the disconnection of services, payments must be made in full. Payments can be made in person, online, or via the City's automated telephone system. Other forms of payment include regular mail or Wal-Mart but require additional processing time.

In an effort to alleviate large balances, the City is allowing for the disbursement of the deposit on account, if applicable, as a payment on the utility account. The account holder must contact the Customer Service Division in order to request the disbursement of the deposit. Should you require a payment plan please email the Customer Service Division or call (407) 262-7700, option 4.





Telephone Directory

CITY HALL—MAIN NUMBER (407) 262-7700

Public Works Main Number (407) 262-7725 Police Administration Main Number (407) 262-7616

ADMINISTRATION

City Manager (407) 262-7700, Ext. 1130 City Clerk (407) 262-7700, Ext. 1133 Lien Searches (407) 262-7700, Ext. 1140

ADMINISTRATIVE SERVICES

Human Resources (407) 262-7700, Ext. 1113 Procurement (407) 262-7700, Ext. 1142

COMMUNITY DEVELOPMENT

Building Permits (407) 262-7700, Ext. 1103
Business Tax Receipts (407) 262-7700, Ext. 1109
Code Compliance (407) 262-7700, Ext. 1105
Garage Sale Permits (407) 262-7700, Ext. 1103
Planning & Zoning (407) 262-7700, Ext. 1106

FINANCE

Finance General Inquiry (407) 262-7700, Ext. 1148

UTILITY PAYMENTS (WATER & SEWER)

To Pay Bill Over the Phone (407) 262-7700, Option 4 Utility Billing Customer Service (407) 262-7700, Option 4

After Hours Water/Sewer

Emergency Calls (407) 262-7613

PARKS & RECREATION

Recreation Manager (407) 262-7700, Ext 1301
Recreation Programs & Events (407) 262-7700, Ext 1507
Recreation Center (407) 262-7700, Ext 1575
Art House (407) 262-7700, Ext 1122

POLICE

EMERGENCY — Dial 9-1-1

Non-Emergency Dispatch Number (407) 262-7606 Administrative Offices Main Number (407) 262-7616 Police Records (407) 262-7700, Ext 1009

PUBLIC WORKS

After Hours EMERGENCY CALLS (407) 262-7613 Public Works Main Number (407) 262-7725

Residential Garbage Inquiry (407) 262-7725, Ext. 1225 To Reorder Recycle Bins (407) 262-7725, Ext. 1225

SEMINOLE COUNTY FIRE DEPARTMENT

EMERGENCY—Dial 9-1-1

Administrative Offices (407) 830-1411 After Hours (407) 655-5175

SEMINOLE COUNTY

Animal Services (407) 665-5201 Clerk of Court Casselberry Branch (407) 665-4700 (407) 665-3000 Health Department Library—Jean Rhein Central Branch (407) 665-1500 Property Appraiser's Office (407) 665-7506 Supervisor of Elections Office (407) 585-8683 Tax Collector's Office (407) 665-1000 Request Mosquito Control Spraying (407) 665-5542

Not sure who to contact?

Call the City Clerk's Office at

(407) 262-7700, Ext. 1133

for assistance.

Follow the City of Casselberry on these social media platforms.

Sign up for e-newsletter, alerts, news, and calendars at www.casselberry.org/list.aspx









